



# 10 Year Warranty

<b>Project</b>		<b>Product</b>			
<b>Company</b>		<b>Date of issue</b>	DD	MM	YYYY

NAMGRASS guarantees the synthetic grass carpet for a period of 10 years, providing that the prescribed maintenance is carried out. (See maintenance manual.)

## What's included in this warranty:

- ✓ Abnormal wear.
- ✓ Abnormal ageing.
- ✓ Resistance of the carpet against normal weather influences.
- ✓ Resistance of the carpet against rotting under normal conditions.

## The NAMGRASS warranty shall be valid, provided that the following conditions have been respected:

- ✓ The surface is only used for the application that it is designed for and not used for different purposes in general.
- ✓ The surface has been used in accordance with the instructions for use (appropriate footwear (no spikes), not used during frost < -15°C etc.).
- ✓ The infill is in accordance with the standard infill procedure (no post fibrillation, use of rounded and siliceous sand, etc.).
- ✓ The secondary products (glues, adhesive tapes, sand, rubber granules, etc.) are used according to the recommendations of NAMGRASS.
- ✓ The cleaning and maintenance of the artificial grass carpet is in accordance with the maintenance manual of NAMGRASS.

## A claim cannot be made under the warranty if:

- ✗ The surface has been subject to vandalism, chemical attack, fire, natural disasters, mechanical fibrillation etc.
- ✗ Damages to the artificial grass carpet are due to improper design or installation of the sub base of the sports field or court.
- ✗ Wear or abrasion of the artificial grass carpet are caused by an inadequate sub base.
- ✗ NAMGRASS will not, in any case, be held responsible for any chemical reaction to the fibres caused by infill materials.
- ! The warranty only refers to the material damage to the artificial grass carpet itself, and relates exclusively to possible repair or partial or complete replacement of the artificial grass carpet, as required by the circumstances.
- ! Any product repairs or replacements performed under the terms of this warranty shall not lead to any extension whatsoever of the warranty.



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If the provisions of this warranty lead to partial or complete repair, we'll cover the cost in accordance with the following conditions:

Years after completion of installation	
< 1 year	max. 100% of the invoiced amount of carpet.
< 2 years	max. 85% of the invoiced amount of carpet.
< 3 years	max. 70% of the invoiced amount of carpet.
< 4 years	max. 55% of the invoiced amount of carpet.
< 5 years	max. 40% of the invoiced amount of carpet.
< 6 years	max. 25% of the invoiced amount of carpet.
< 7 years	max. 15% of the invoiced amount of carpet.
< 8 years	max. 7% of the invoiced amount of carpet.
< 9 years	max. 5% of the invoiced amount of carpet.
< 10 years	max. 3% of the invoiced amount of carpet.
< 11 years	max. 2% of the invoiced amount of carpet.
< 12 years	max. 1% of the invoiced amount of carpet.

- ✗ The warranty cover will automatically lapse if maintenance or repairs are carried out by third parties, unless this is with the written consent of NAMGRASS. A complaint within this warranty should be communicated to NAMGRASS in writing within 30 days after detecting the default to the grass carpet, by mentioning the kind of default.